



TBS TACTICAL MOBILE CRITICAL INFORMATION SUMMARY

TBS 5G Mobile Fleet Plans

Standard international talk and text PAYG rates card. (See appendix 1 below)

International Day pass (Zone 1) 71 included countries. (See appendix 2 below)

Cancellation: If your plan is cancelled you won't receive a pro-rata refund for the remainder of your payment cycle.

Mobile Voice New shared	Sim Plan Cost	Monthly Included Shared Data (GB)	Standard Talk & Text	Calling International Talk & Text	Plan ID
Tactical Mobile XS	\$20	3	Unlimited	PAYG	890675
Tactical Mobile S	\$25	6	Unlimited	PAYG	890676
Tactical Mobile M 20GB	\$40	20	Unlimited	PAYG	890677
Tactical Mobile L 50GB	\$50	50	Unlimited	PAYG	890678
Tactical Mobile XL 60GB	\$60	60	Unlimited	PAYG	890679
Excess Data Charges	\$10	1			
International Day Pass Zone 1 Not a plan inclusion. Additional charges apply.	\$10	1			

Share Your Data Combine eligible plans onto one account to share the data between multiple team members and their devices.





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Super Flexible Feel safe and secure in the knowledge that you can keep your number when switching to TBS. Devices you need a compatible mobile phone device to use with these plans. You may bring your own compatible device or buy a compatible device from us outright.

What's included Monthly inclusions set out in the table above and included usage types are outlined below:

- **Standard national talk & text:** Included value can be used for calls, SMS and MMS in Australia to standard Australian numbers, calls to 13/1300/1800 numbers, voicemail retrievals/deposits and voicemail diversions.

- Standard international talk & text from Australia:

- **Monthly data to share:** These plans share data within Australia. If you have more than one eligible plan that data shares on the same account, the included monthly data allowance will combine into one data sharing pool, which will be shared by all the eligible plans that share data on that account. If you use more than your included data, an extra 1GB will be added for \$10 as an automatic top up and additional 1GB as required which will be shared between your services.

Tracking your, spend

We'll provide you with usage alerts once you've reached approximately 50%, 85% and 100% of your shared data (for use in Australia).

Using your service with Daily Roaming:





You cannot use your included calls, text, and data if you are overseas. If you want to use your mobile phone when you're in Zone 1 destinations, you'll need to activate TBS Daily Roaming for \$10. No other roaming options are available on this plan. TBS Daily Roaming is auto turned on, includes 1GB data and unlimited standard talk and text (Fair Go Policy applies) within 24 hours or until you reach 1GB, whichever comes first. If you continue using your service, we'll automatically add another 1GB for \$10.

Fair Go Policy:

You must comply with our Fair Go Policy and not use your service in a way that is unreasonable, unacceptable, or fraudulent, including by causing significant congestion to our network. We may take steps to monitor and ensure compliance with this policy, including by suspending or cancelling your service.

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Customer Service:

If you need assistance visit [Contact- Trusted Business Solutions](#) for information on how to get in touch with our customer service experts.

Customer Complaints:

You can contact our complaint resolution area by calling us on 1300799897. We encourage you to contact us first so that we can try to resolve your complaint straight away. If you're not happy with the outcome, you may also contact the Telecommunications Industry Ombudsman on 1800 062 058.

Information about pricing

How payments are made?

Automatic payments via credit, debit or charge card are required for these plans.

When are payments made?

You will be automatically charged via your selected credit, debit, or charge card at the start of each payment cycle for recurring charges. You can view your Invoices and payment method at any time by visiting My Account.

Other information

Cancelling your plan





You can cancel your plan at any time by notifying us. You will not receive a refund of charges paid in advance for the remainder of your payment cycle, unless otherwise set out in our agreement.

Changing your plan

We may make changes to your plan, including to the price or inclusions. This could include moving you to a new plan, which may cost more. We'll give at least 30 days' notice of any increase to monthly plan access fees, any decrease in data inclusions or any plan moves. If you don't like the change, you can choose a new plan (once per payment cycle) or cancel (see cancelling your plan). You can change to another eligible plan once per payment cycle or cancel at any time (see cancelling your plan).

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APPENDIX 1. International Text \$0.90 per text

ARUBA	\$1.90
AFGHANISTAN	\$2.06
SOUTH AFRICA	\$0.86
ANGOLA	\$1.98
ANGUILLA	\$1.89
ALBANIA	\$1.98
ALGERIA	\$1.90
ANDORRA	\$2.75
ARGENTINA	\$1.78
ARMENIA	\$2.57
SAUDI ARABIA	\$1.20
ANTARCTICA	\$9.68
ASCENSION IS	\$4.83
ANTIGUA	\$1.98
NETH ANTILLES	\$1.59
AUSTRIA	\$1.68
AZERBAIJAN	\$1.77
BRAZIL	\$1.66
BAHAMAS	\$0.60
BURUNDI	\$2.75
BELGIUM	\$1.81
BENIN	\$2.08
BERMUDA	\$0.80
BURKINA FASO	\$2.42
BANGLADESH	\$0.84
BAHRAIN	\$0.88

BOSNIA HERZEGOVINA	\$2.31
BELARUS	\$2.52
BELIZE	\$2.45
BOLIVI	\$1.56
BOTSWANA	\$2.15
BARBADOS	\$2.11
MYANMAR	\$2.84
BRUNEI	\$0.84
BHUTAN	\$1.22
BULGARIA	\$4.01
CENTRAL AFRICAN REPUBLIC	\$3.69
CANADA	\$0.39
CAMBODIA	\$1.25
CHILE	\$1.37
CHINA	\$1.04
COOK IS	\$5.02
COLOMBIA	\$1.01
SRI LANKA	\$1.01
CAMEROON	\$2.47
CONGO	\$1.98
CAPE VERDE	\$2.84
IVORY COAST	\$1.98
COSTA RICA	\$0.80
CUBA	\$9.27
CAYMAN IS	\$1.77
CYPRUS	\$0.70

CZECH REPUBLIC	\$2.33
GERMANY	\$0.72
DIEGO GARCIA	\$8.77
DJIBOUTI	\$3.20
DOMINICA IS	\$2.15
DENMARK	\$1.39
DOMINICAN REPUBLIC	\$0.97
International	\$330.00
EGYPT	\$1.46
ECUADOR	\$1.77
ERITREA	\$2.75
ESTONIA	\$3.03
EAST TIMOR	\$13.87
ETHIOPIA	\$2.44
FRANCE	\$0.72
FINLAND	\$1.22
FIJI	\$1.16
FALKLAND IS	\$4.83
FAEROE IS	\$2.65
MICRONESIA	\$2.01
UK	\$0.54
GABON	\$1.87
GUADELOUPE	\$4.83
GEORGIA	\$1.36
GHANA	\$1.43
GIBRALTAR	\$3.02





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GUATEMALA	\$1.07
GAMBIA	\$2.95
GUINEA BISSAU	\$4.66
EQUATORIAL GUINEA	\$2.45
GREECE	\$0.65
GRENADA	\$2.15
GREENLAND	\$5.35
GUANTANAMO BAY	\$9.27
GUIANA FRENCH	\$4.21
GUINEA	\$2.15
GUAM	\$0.42
GUYANA	\$2.13
HONG KONG	\$0.56
HONDURAS	\$1.77
HUNGARY	\$1.40
NETHERLANDS	\$1.37
CROATIA	\$1.68
HAITI	\$2.32
ITALY	\$0.72
INDIA	\$1.17
INDONESIA	\$0.91
IRELAND	\$0.60
IRAN	\$1.23
IRAQ	\$1.09
ICELAND	\$1.98
ISRAEL	\$0.85

JAPAN	\$0.75
JAMAICA	\$2.01
JORDAN	\$0.89
KAZAKHSTAN	\$1.40
KENYA	\$1.27
KYRGYZSTAN	\$1.27
KIRIBATI	\$5.05
KOREA SOUTH	\$0.94
KOREA NORTH	\$8.28
KUWAIT	\$0.93
LAOS	\$0.73
LEBANON	\$1.25
LIBERIA	\$2.75
LIBYA	\$2.50
ST LUCIA	\$2.03
LIECHTENSTEIN	\$3.85
LESOTHO	\$2.08
LITHUANIA	\$1.63
LUXEMBOURG	\$1.71
LATVIA	\$1.71
MACAU	\$0.63
MARIANA IS	\$0.60
MAURITIUS	\$1.23
MAYOTTE	\$2.62
MONACO	\$2.97
MOLDOVA	\$1.54

MADAGASCAR	\$2.99
MEXICO	\$1.48
MARSHALL IS	\$2.35
MACEDONIA	\$2.22
MALAYSIA	\$0.72
MALDIVES	\$2.06
MALI	\$2.39
MALTA	\$2.32
MONGOLIA	\$1.37
MONTENEGRO	\$1.61
MOZAMBIQUE	\$2.06
MOROCCO	\$2.87
MARTINIQUE	\$3.20
MONTSERRAT	\$4.85
MAURITANIA	\$1.98
MALAWI	\$1.56
NICARAGUA	\$1.90
NEW CALEDONIA	\$2.18
NORFOLK IS	\$8.26
NIGER	\$1.32
NIGERIA	\$1.14
NIUE IS	\$6.09
NAMIBIA	\$2.06
NORWAY	\$1.29
NEPA	\$1.98
NAURU	\$9.21

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NEW ZEALAND	\$0.49
FRENCH POLYNESIA	\$2.58
OMAN	\$1.80
PALESTIN	\$1.34
PAKISTAN	\$1.76
PHILIPPINES	\$0.89
PALAU	\$2.37
PAPUA NEW GUINEA	\$2.29
PANAMA	\$1.07
POLAND	\$1.61
PORTUGAL	\$2.54
PARAGUAY	\$0.91
PERU	\$1.38
PITCAIRN IS	\$330.00
PUERTO RICO	\$0.52
QATAR	\$1.75
REUNION	\$330.00
ROMANIA	\$1.51
RWANDA	\$1.54
RUSSIAN FEDERATION	\$0.63
SWEDEN	\$1.39
ST KITTS & NEVIS	\$2.13
SUDAN	\$0.93
SENEGAL	\$2.05
SEYCHELLES	\$1.01
ST HELENA	\$5.55

SOLOMON IS	\$7.27
EL SALVADOR	\$2.24
AMERICAN SAMOA	\$2.36
WESTERN SAMOA	\$5.37
SAN MARINO	\$0.71
SINGAPORE	\$0.59
SOMALIA	\$4.39
ST PIERRE & MIQUELON	\$2.50
SPAIN	\$1.64
SIERRA LEONE	\$3.28
SAO THOME & PRINCIPE	\$8.67
SWITZERLAN	\$2.17
SURINAM	\$1.97
SLOVAKIA	\$1.65
SLOVENIA	\$3.35
SWAZILAND	\$1.90
SYRIA	\$1.77
TURKS & CAICOS	\$2.13
CHAD	\$1.35
TOGO	\$2.58
THAILAND	\$0.88
TAJIKISTAN	\$1.38
TOKELAU	\$6.43
TURKMENISTAN	\$1.07
TONGA	\$3.15
TRINIDAD & TOBAGO	\$1.07

TUNISIA	\$3.62
TURKEY	\$0.96
TUVALU	\$4.83
TAIWAN	\$0.98
TANZANIA	\$2.32
UNITED ARAB EMIRATES	\$1.27
UGANDA	\$1.41
UKRAINE	\$1.07
URUGUAY	\$1.97
USA	\$0.28
UZBEKISTAN	\$1.01
ST VINCENT	\$1.89
VENEZUELA	\$1.53
US VIRGIN IS	\$1.21
BRITISH VIRGIN IS	\$2.02
VIETNAM	\$1.20
VANUATU	\$4.29
WALLIS & FUTUNA	\$9.05
YEMEN	\$1.80
SERBIA	\$1.19
ZAIRE	\$2.58
ZAMBIA	\$2.23
ZIMBABWE	\$3.09

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APPENDIX 2. ROAMING PACK AVAILABLE Zone 1 Country \$10 (per day) includes 1 GB data per day. See eligible destinations List for Zone 1 below.

A

Albania
Argentina
Armenia
Austria
Azerbaijan

B

Bangladesh
Belarus
Belgium
Bosnia and Herzegovina
Brazil
Bulgaria

C

Cambodia
Canada
Chile
China
Colombia
Croatia
Cyprus
Czech Republic

D

Denmark

E

Ecuador
Estonia

F

Faroe Islands
Fiji
Finland
France
French Polynesia

G

Georgia
Germany
Greece
Greenland
Guam
Guernsey

H

Hong Kong
Hungary

I

Iceland
India
Indonesia
Ireland
Isle of Man
Israel
Italy

J

Japan
Jersey

K

Kazakhstan
Korea, Republic of
Kuwait
Kyrgyzstan

L

Latvia
Liechtenstein
Lithuania
Luxembourg

M

Macau
Macedonia
Malaysia
Malta
Mexico
Moldova
Montenegro
Myanmar*

N

Nauru
Netherlands
New Zealand
Northern Marianas
Norway

P

Pakistan
Palestine
Panama
Papua New Guinea
Philippines
Poland
Portugal
Puerto Rico

Q

Qatar

R

Romania
Russian Federation

S

Samoa (Western)
San Marino
Serbia
Singapore
Slovakia
Slovenia
Solomon Islands
South Africa
Spain
Sri Lanka
Sweden
Switzerland

T

Taiwan, Province of
China
Tajikistan
Thailand
Timor
Tonga
Turkey

U

Ukraine
United Arab Emirates
United Kingdom
United States
US Virgin Islands

V

Vanuatu
Vatican City (Holy See)
Vietnam

